

Box Hill



INSTITUTE

Global Educators

Melbourne - Australia

Box Hill Institute

2010 Fact File



Established in 1984, Box Hill Institute has been one of Australia's premier, multipurpose TAFE educators. The Institute prides itself on its ability to deliver a broad range of vocational education and training, from senior secondary through to postgraduate qualifications. Delivering more than 500 courses both nationally and internationally (on campus and within industry) the Institute delivers a variety of programs including short courses, certificates, diplomas, associate degrees and degrees.

Our Vision

Box Hill Institute will be recognised as Australia's No. 1 global vocational education and training provider.

Mission

Box Hill Institute exists to provide training and education to meet the workforce development needs of the communities we serve by developing the skills which enable students to participate and optimise opportunities in the employment market, and which enable enterprises to be competitive, sustainable and successful in the marketplace.



Institute Summary – 2010

Student Enrolment Profile

Domestic:	32,221
International Inbound VET students:	1,443
International Inbound Higher Education students:	103
International Offshore:	5,901
Total:	39,668

Student Enrolment by Mode of Study

Full time:	12,142
Part time:	21,968
Other:	5,558
Total:	39,668

Student Contact Hours reported

Government Funded:	5,815,011
Commercial:	4,828,323
Total:	10,643,334

General Information

Total number of programs delivered:	893
Number of degree student enrolments:	626
Number of VCE/ VCAL student enrolments:	919
% of enrolments 15 – 19 year olds:	24.2%
% of enrolments 20 – 25 year olds:	25.5%
Student Satisfaction Rating (NCVER):	85.9%
Government funded delivery:	54.6%

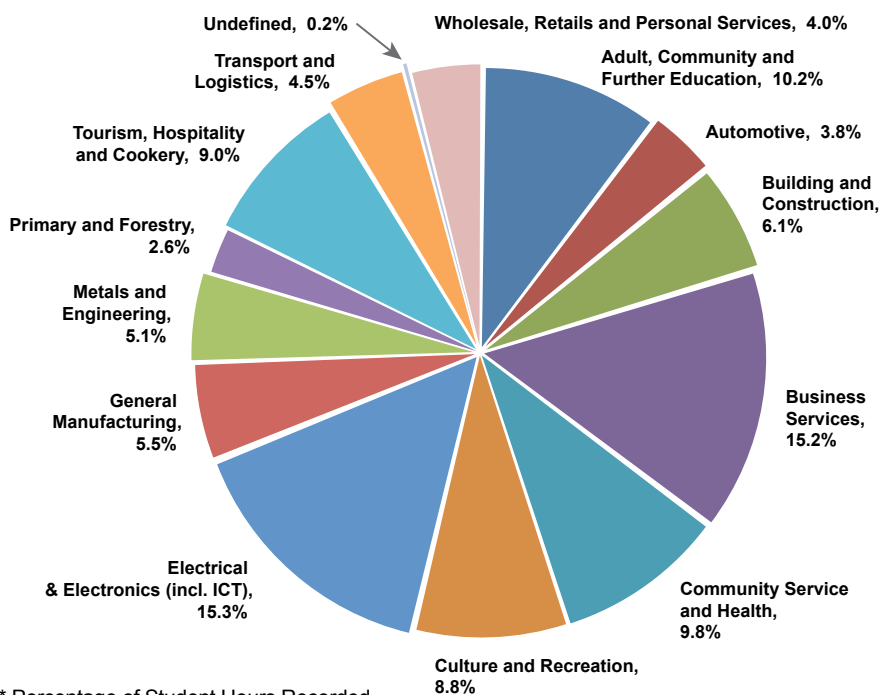
Staffing Profile

Number of Staff:	1376
Effective Full Time Staff:	953.5

Financial Dimensions

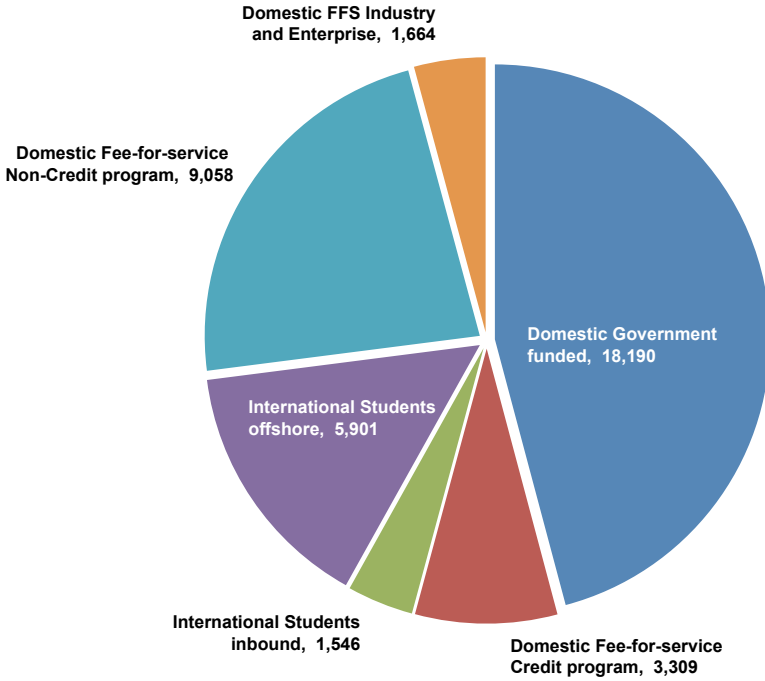
Government Operating Grant:	\$62.330 million
Total Operating Revenue:	\$127.273 million
Total Assets Managed:	\$203.811 million

2010 Total Delivery by Industry*



* Percentage of Student Hours Recorded

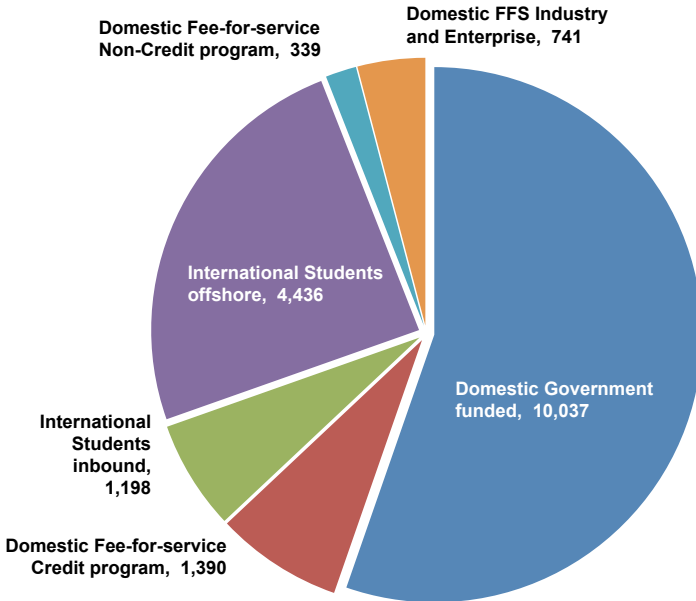
2010 Student Enrolments



Notes

- Total student enrolment throughput for the year was 39,668
- 45.9% are Government Funded Places
- 7,447 International enrolments recorded (18%)
- Off shore delivery included 5,901 enrolments (14.9%)
- 22.8% non credit enrolments and 77.2% credit
- Minimum of 5% delivered in the workplace

2010 Equivalent Full Time Student Units



Notes

- Total of Equivalent Full Time Student Load (EFTSL) - 18,141
- 55.4% of EFTSL is supported by GSP
- 5,634 International students - 31.1% of EFTSL
- 7.7% of EFTSL is domestic fee for service for credit programs

Partnerships

Education Alliances

Box Hill Institute believes in the importance of partnerships and collaboration, and has a number of alliances including:

University Partners:

- Monash University
- Deakin University
- La Trobe University

TAFE Institutes:

- Bendigo Regional Institute of TAFE
- Gordon Institute of TAFE
- South West Institute of TAFE

Other Educational Alliances:

- The Global Education Network comprising:
 - Institute of Technical Education (Singapore)
 - Kirkwood Community College (USA)
 - Southern Alberta Institute of Technology (Canada)
- Post Secondary International Network
- A number of other university partners and TAFE Institutes in other States.

Offshore Vocational Education and Training Delivery

A significant component of the Institute's offshore delivery is through extended campus arrangements with universities and vocational education and training providers in a number of countries including Vietnam, China and the Middle East.

School Partnerships

The Institute has arrangements with over 100 secondary colleges. Arrangements include the provision of Vocational Education and Training in Schools, Pathways Program (formerly Growth and Pathways), and Victorian Certificate of Applied Learning programs.

These programs are provided both at the Institute and also within the school environment.

Community Partnerships

The Institute has a strong commitment to the eastern suburbs of Melbourne, and as part of its corporate citizenship agenda works with a number of community-based organisations.

In 2010, the Institute continued to work closely with the Cities of Manningham and Whitehorse, local Rotary Club districts and other community partners on a range of education and training initiatives.

International Clients

Box Hill Institute works internationally with a diverse range of international clients to build their workforce capability.

In 2010 the Institute provided training and services to clients based in many countries including Singapore, Malaysia, Colombia and the Middle East.



International Project Snapshots

Box Hill Institute, Singapore

Since 2005, Box Hill Institute has worked with the Singapore Workforce Development Agency to develop key national vocational qualifications frameworks Service Excellence, Community and Social Services and Process Industries. This supports the Singapore Government's workforce professionalisation initiative, which aims to boost national productivity.

Since 2009 the Box Hill Institute Singapore campus has delivered training in the Singapore Workforce Skills Qualifications, offering 20 nationally accredited qualifications to over 450 students. To date, the Institute has produced local industry tailored content for over 175 competency units and is one of only three foreign vocational education providers to achieve Continuing Education and Training Centre status.

Australian Pacific Technical College (APTC)

An Australian Government Aid Program, APTC is a centre of training excellence offering vocational training in industries including health and community services, hospitality and tourism, manufacturing and electrical trades, automotive trades and construction.

In partnership with the Sunshine Coast Institute of TAFE, Box Hill Institute has successfully designed, operated and delivered Stage 1 of the project, with over 3,000 local students graduating from our campuses in Papua New Guinea, Samoa, Fiji and Vanuatu.

The next stage of the APTC's development explores further hospitality and tourism opportunities in Papua New Guinea and health and new opportunities for engineering and community services in the Solomon Islands with an approximate value of \$152 million over the next four years.

China Transnational Delivery

The Institute has operated extended campus operations in China since 2000. It is our largest market for transnational delivery of VET qualifications. The Institute has 10 Chinese partner campuses offering Australian qualifications in areas including biotechnology, ICT, logistics, accounting and finance with over 2,500 students enrolled in 2010. Over 3,000 students have graduated with Box Hill Institute diplomas from our partner universities and colleges.

Box Hill College Kuwait

Box Hill College Kuwait, Box Hill Institute's partner in the Gulf region, provides education to over a thousand students. The college boasts modern equipment and facilities, and support services for staff and students. A distinctive feature of Box Hill College Kuwait has been the specially designed and contextualised teaching and learning materials which recognise the cultural needs of women in the Middle East and the all-female student cohort.

Dubai Aluminium

Support on-the-job instruction, Box Hill Institute provides tailored Australian engineering qualifications training to Dubai Aluminium in the areas of instrumentation, electrical and general engineering. This project successfully supports the aims of the United Arab Emirate government's youth skills training and workforce participation initiatives .

Hospitality Training, Macau and Singapore

Box Hill Institute has been providing consultancy and training services to hotels and resorts in Macau and Singapore since 2005. Working with Galaxy Entertainment Group's Macau Resort, the Venetian Macao Resort Hotel and the Marina Bay Sands in Singapore, the Institute has delivered training to over 9,000 employees in all areas of hotel operations, leadership and competency based training.

As a specialised service, Box Hill Institute also designed, coordinated and managed pre-opening simulation exercises across the three resorts. Designed to ensure the readiness of the resorts in all operational areas, the exercises utilised over 10,000 non-paying guests and ran for up to 3 weeks, fully testing systems hardware and software and preparing the resorts for their grand openings.

International Activity

- Extended Campuses
- Commercial Projects
- Inbound Students
- Global Education Network Partners

Governance

Chief Executive Officer: John Maddock

Board Chair: Elizabeth White

Relevant Minister:

The Honourable Peter Hall MLC,
Minister for Higher Education and Skills,
Minister Responsible for the Teaching
Profession, Member for Eastern Victoria.

Services

A range of services is provided by Box Hill Institute, including industry consultancy, skills recognition and employment services.

Our Industry Focus

- Automotive Transport and Engineering
- Biotechnology
- Building and Furniture Technologies
- Business Services
- Creative Industries, including music, performance, media, design and arts
- Electrical and Refrigeration Engineering
- Hair, Beauty and Floristry
- Health and Community Services
- Hospitality and Tourism
- Information and Communications Technology
- Manufacturing

Specialist Centres

Specialist Centre for Biotechnology Training, BioSkills

Specialist Centre for Services for Small to Medium Enterprises

Specialist Centre for Information and Communications Technology

Training Workplaces

There are a variety of training workplaces in operation at the Institute, each unique to the teaching centre responsible for its operation.

Training workplaces reflect and replicate a particular industry setting or environment.

They include:

- Aveda Day Spa
- Bakers Delight Centre for Excellence in Bakery Training
- Flowers on Elgar
- Fountains Restaurant
- InnovaBio – student-run biotechnology enterprise
- Lighting & Sound Hire (LASH)
- Music Industry Business Office (MIBO)
- Nursing Skills Centre of Excellence
- Pets on Elgar
- Salon on Elgar
- Whitehorse Fitness

2010 Awards and Recognition

Box Hill Institute has received many community and industry awards including:

Victorian Training Awards:

Finalist, Victorian Training Initiative of the Year – Virtual Hospital.

Finalist, Victorian VET Client Service/Support Excellence Award.

eLearning Industry Excellence Awards:

Accredited eLearning (VET sector) Winner.

Australian Information Industry Association (AIIA) iAwards:

Victorian state winner in the category of Sustainability and Green IT.

Planning Excellence Awards for Planning Institute of Australia Commendation:

Victoria division (in partnership with Manningham Council).

TAFE Hospitality Team Challenge: Silver Medal.

Fonterra Foodservices Restaurant Challenge Award: Bronze and Silver Medals.

Ongoing recognition as a member of the Whitehorse Business Group

Hall of Fame from 2008.

Elgar Road

465 Elgar Road
Box Hill, VIC 3128

Nelson Campus

853 Whitehorse Road
Box Hill, VIC 3128

Whitehorse Campus

100 Whitehorse Road
Box Hill, VIC 3128

Ceylon Campus

30 - 32 Ceylon Street
Nunawading, VIC 3131

Automotive, Pre-vocational Studies

77A Lexton Road
Box Hill, VIC 3128

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